



Dear Members

On 29 April 2024, Ettalong Diggers was informed that one of our external service providers suffered a cyber security incident. Our internal IT systems have not been impacted.

The impacted provider supplied technology and services to assist us with our member sign-in and other promotional processes.

We have been informed that data held by the provider has recently been taken and posted onto the internet.

We understand that the provider has notified the Office of the Australian Information Commissioner, and engaged with the Office of National Cyber Security, NSW Police and the Australian Federal Police of the incident.

We have commenced an investigation into the incident. We are working with the provider to identify the extent to which any data relating to Ettalong Diggers, including any personal information may be involved.

We will provide a further update as our investigations progress.

At this stage we ask you to remain alert to suspicious activity or communications, including any communications purporting to come from us. Please do not respond to or continue with any suspicious communication until you have taken steps to verify it is legitimate using trusted and reliable information.

Please also let us know immediately if you see or receive anything suspicious, particularly if it is said to originate from us. If you believe you have become a victim of cyber-crime, please report the incident on the Australian Cyber Security Centre Website at [www.cyber.gov.au](http://www.cyber.gov.au).

Further information about online safety, cyber security and other helpful tips can be found at the Australian Cyber Security Centre website or the ACCC's Scamwatch website.

We deeply regret any distress, concern or inconvenience this has caused.

If you have any questions or concerns, please contact [privacy@ettalongdiggers.com](mailto:privacy@ettalongdiggers.com)

Col Murphy  
Chief Executive Officer  
Ettalong Diggers